The Magee 13th Annual Dr. Dennis English Quality/Patient Safety Symposium “Health Care Professional Burnout: The Impact & How to Tackle” will be held Tuesday, March 6, 2018 from 7:15am to 12 Noon in the Magee Auditorium. The ongoing changing landscape in healthcare has given rise to burnout across all disciplines. The program will focus on the prevalence of health care professional burnout and provide a better understanding how physical and emotional exhaustion impacts patient outcomes. Recognizing the common signs of burnout in colleagues and how one might be able to address will be key takeaways.

Registration and Continental Breakfast will begin at 6:30am down on the 0 Level outside and inside of Conference room A&B, which is across from the auditorium. Program will start at 7:15am. Speakers to include:

**Dr. Kathryn C. Adair, PhD – keynote speaker – 7:30 AM**
Duke University Health System

**Dr. Paul Phrampus, MD – 8:20 AM**
Medical Director, Patient Safety, UPMC

**Clifford Cohen, LSW – 9:20 AM**
Clinical Director
The Physician Assistance Program (PAP) & The Resident & Fellow Assistant Program (RFAP)

**Alicia M. Fairman, LPC, CADC – 10:20 AM**
Sr. Account Manager, Work Partners

**Program Objectives**
- To appreciate the prevalence of Health Care professional burnout in today’s health care environment
- To understand the impact of burnout on outcomes
- To become familiar with the common signs of burnout in your colleagues and how to address

Registration for the symposium will be available through uLearn for UPMC employees. Log into My Hub and click on the uLearn tab. The class code to register for the symposium is **ELM-4457-1**. If you have any issues with registering through uLearn please contact Corporate Training & Development at uLearnSupport@upmc.edu for assistance.

Registration for non-UPMC employees you need to contact Jennifer Titchworth in the Magee Education Department. She can be reached by phone 412-641-8106 or by email jtitchworth@magee.edu

This activity has been approved for **AMA PRA Category 1 Credit™**

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